

## **Privacy Policy**

Data Controller

The data controller responsible for processing personal data via the aerock.eu website is:

Aerock sp. z o.o.

Address: Zbrudzewo, Śremska St. 134b, Poland

E-mail: office@aerock.eu

### **1. What data do we collect?**

Through the aerock.eu website, we collect the following personal data:

- Data provided by users in the contact or service form, such as name, surname, email address, phone number, and other data voluntarily submitted by the user.

This data is used exclusively to respond to inquiries submitted through the forms.

### **2. Legal basis for data processing**

We process personal data in accordance with the provisions of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 (GDPR) and Polish law.

The legal basis for data processing includes:

- Article 6(1)(a) GDPR – user consent (for data submitted via forms),
- Article 6(1)(f) GDPR – legitimate interest of the controller, which is to respond to inquiries.

### **3. Purpose of data processing**

We process personal data for the following purposes:

- To contact the user and respond to inquiries,
- To handle any service-related matters concerning products.

### **4. Data retention**

Personal data is stored:

- For the time necessary to respond to inquiries or handle service requests,
- For a longer period if required by legal obligations.

Under Polish law, data may be retained for the following periods:

- Up to 6 years – for civil claims,
- Up to 5 years – for tax-related obligations.

### **5. Data sharing**

Personal data is not shared with third parties or transferred outside Poland.

## **6. User rights**

Each user has the right to:

- Access their personal data,
- Rectify inaccurate data,
- Delete their data (“right to be forgotten”),
- Restrict processing,
- Transfer their data,
- Object to data processing,
- Withdraw consent for data processing (if consent is the basis for processing).

To exercise these rights, users can contact the data controller at: [office@aerock.eu](mailto:office@aerock.eu).

## **7. Contact with supervisory authority**

If a user believes that their data is being processed unlawfully, they have the right to lodge a complaint with the supervisory authority. In Poland, this is the President of the Personal Data Protection Office (UODO).

## **8. Changes to the Privacy Policy**

We reserve the right to amend this privacy policy. Any changes will be published on this page.

Last updated: 16.11.2024